



General Terms and Conditions

A deposit of 30% of the total booking amount is due upon confirmation of the reservation. The remaining balance must be paid no later than twelve (12) weeks prior to the agreed arrival date. Unless expressly agreed otherwise in writing, the Austrian General Terms and Conditions for the Hotel Industry (AGBH 2006) shall apply in their currently valid version.

Arrival and Departure

Check-in is possible from 4:00 p.m. on the day of arrival.
Check-out must take place by 10:00 a.m. on the day of departure.

Cancellation Policy

- Free of charge cancellation up to ninety (90) days prior to arrival.
- From ninety (90) to thirty (30) days prior to arrival: 50% of the total booking amount.
- From thirty (30) days to one (1) day prior to arrival: 100% of the total booking amount.
- In the event of late arrival, early departure, or no-show, the full booking amount shall be due.

Security Deposit

A refundable security deposit in the amount of EUR 3,000 per apartment is required for all bookings. The deposit serves as security for any damage, loss, or deterioration caused to the property and its contents during the stay by the guest or members of their party. The security deposit is payable by bank transfer no later than six (6) weeks prior to arrival. Any costs incurred will be deducted from the deposit. Should the costs exceed the deposit amount, the guest shall be liable for the difference. The deposit will be refunded no later than one (1) month after departure.