

General Terms and Conditions

Chalets Marmotta NEVE & Marmotta CULM

(Note that only the German version is legally binding)

An advance payment of 30% is due at the time of booking, the balance 12 weeks before arrival.

Unless otherwise agreed, the General Terms and Conditions for the Hotel Industry AGBH 2006 apply with modification of the cancellation policy §5 paragraph §5.5 and §5.6. [Microsoft Word - 702017ff-engl 2.doc \(wko.at\)](#)

Check in: 16:00 / Check out: 10:00

- Cancellation free of charge up to 90 days before arrival
- 90 days to 30 days before arrival: 50% of the total amount
- 30 to 1 days before arrival: 100% of the total amount
- In case of late arrival and/or early departure or in case of no arrival, the full amount will be charged

SECURITY DEPOSIT

For all bookings, you will be asked to pay a security deposit to cover any damage caused to the Property. You will be liable for any breakages, damage, or deterioration to the Property during your stay caused by you or any member of the party, your employees, or visitors to the property. These costs will be deducted from the security deposit. If the damages are greater than that of the deposit, you will be responsible for these costs. We recommend that you ensure that your insurance policy covers accidental damage to the Property and its contents. **The security deposit amount is EUR 3,000/ apartment.** We reserve the right to use the Security deposit to pay for any unpaid invoices on behalf of the guests upon departure from the property. The Security Deposit is due six weeks prior to arrival and will be refundable at the latest one month after your departure, less any costs incurred during your stay or cost of damages. You agree to accept full responsibility for the damages caused and the costs incurred unless otherwise agreed in writing. Repayment may be delayed if the costs of any repair have to be determined. The security and services deposit are paid by bank transfer, we will not be held responsible for any fluctuation in exchange rate, and the amount returned will be returned in Euro.